


SURFBOARD®

Wi-Fi 7 Cable Modem

Quick Start Guide



PLACE
STICKER
HERE



ACTIVATE YOUR INTERNET



1. Connect the coaxial cable from the CATV outlet to the modem. Tighten both ends to get proper signal strength.
2. Plug power adapter into modem and then the wall outlet. Wait for the POWER LED to turn solid green. ONLINE LED may keep blinking until activation completes.
3. Open your Internet Service Provider's app or website, or call their support line to activate your SURFboard modem.
4. Provide the Model Name, HFC MAC Address, and Serial Number from the sticker on the cover of this guide.
5. The modem will reboot after activation. When the Wi-Fi LED turns solid green, your network is ready.

LED	State	Color
Power	Solid Green	Powered
Online	Solid Green	Connected
Wi-Fi	Solid Green	Broadcasting

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PERSONALIZE YOUR NETWORK



1. Scan the QR code on the guide cover using your phone's camera, then tap Join Wi-Fi when prompted.
2. The setup page opens automatically. If not, restart your phone or visit 192.168.0.1 in your browser.
3. Create a Web Manager password, then optionally change your Wi-Fi name and password, and tap SAVE.
4. The modem will restart automatically. When the Wi-Fi LED turns solid green, your network is ready.
5. Reconnect your devices using the new Wi-Fi name and password you just set during setup.
6. Confirm Internet access by opening a browser and visiting a site like surfboard.com/selfhelp to check connectivity.



Need to customize more? Visit 192.168.0.1 in your browser or download the SURFboard Central App from the App Store or Google Play.

Important safety instructions

- The model number, serial number, and electrical rating are on a label on the base of the device.
- Do not locate the device near water.
- Do not locate the device in direct sunlight or near a heat source.
- Do not use liquids, aerosols, or forced air to clean the device. It may be cleaned using a dry, lint-free cloth.
- Do not block the ventilation holes on this device. Do not stand it on soft furnishings or carpets.
- Do not use the device in an environment that exceeds 104° F (40° C).
- Use only the power supply and cord provided with the device. Do not use the power supply with any other devices

FCC Part 15B Supplier's Declaration of Conformity: The FCC Part 15B Supplier's Declaration of Conformity (SDOC) for your product is available at the following internet address:

www.vantiva.com/regulatory-information/

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and set-top.
- Connect the equipment into an outlet on a circuit different from that to which the set-top is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This product contains a radio transmitter and accordingly has been certified as compliant with 47 CFR Part 15 of the FCC Rules for intentional radiators. Products that contain a radio transmitter are labeled with FCC ID and the FCC logo.

CAUTION: Exposure to Radio Frequency Radiation. To comply with the FCC RF exposure compliance requirements, the separation distance between the antenna and any person's body (including hands, wrists, feet and ankles) must be at least 21 inches/52cm.

Caring for the environment by recycling



When you see this symbol on a product, do not dispose of the product with residential or commercial waste.



Please recycle product packaging and this document.



Part Number TBD